

## THE LVH EXPERIENCE

LVHGLOBAL.COM

### WHO WE ARE

LVH is the premier home chartering service for the world's elite, bringing together a collective of trusted homeowners and guests who share a passion for refinement, elegance and elevated human experiences. LVH offers the best curated experiences, unparalleled in-home full services, exclusive home management and advisory services combined with the latest technology trends. Inquire at lvhglobal.com





### L V H

### OUR HOMES

Our luxury homes provide unique settings and atmospheres. We represent the highest quality homes around the world which are fully inspected, staffed, maintained and managed by our world-class team.

#### CURATED PORTFOLIO

Whether you're seeking mountainous escapes, wondrous ocean fronts, or the hustle and bustle of an urban jungle, our team consistently grows our portfolio of luxurious homes from which you can choose.

#### UNRIVALED CONSISTENCY

All our homes are rigorously inspected before being added to our portfolio. Daily floral arrangements, the best spa products and the softest linens await you for the utmost pampering.

#### TRANSFORMATION

Before you arrive, our experienced team transforms the home into a private, luxury resort. We manage the entire process with our local team available 24/7 for guest requests.

### DESTINATIONS

With thousands of five-star homes in more than 100 global destinations, endless possibilities await you!

#### BEACH

Our exotic beach destinations include blissful villas in Thailand, colorful mosaic homes in Morocco and itineraries packed with adventure and nightlife in Ibiza. Let us take you somewhere you can make magical memories.

#### URBAN

Whether you want to regenerate amidst the hustle and bustle of a major city or you are traveling for work, we can offer you homes in Los Angeles, New York City, Milan, London, Paris, among other areas.

#### MOUNTAINS

Feel like a hike in Zermatt or to descend the most famous slopes of Cortina d'Ampezzo? We offer homes in the hottest winter getaways in North and South America, Europe and other wonderful areas.

#### RETREAT

If you prefer to "go off the grid," let us take you to one of our private islands or one of our many yachts. You'll receive the peace and serenity you desire in a fullycatered atmosphere.





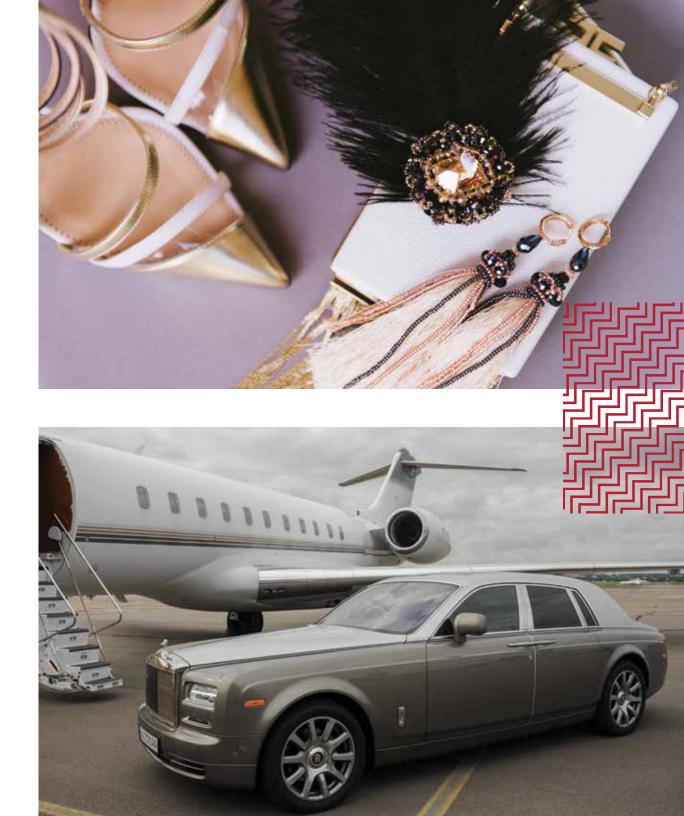
### OUR SERVICES

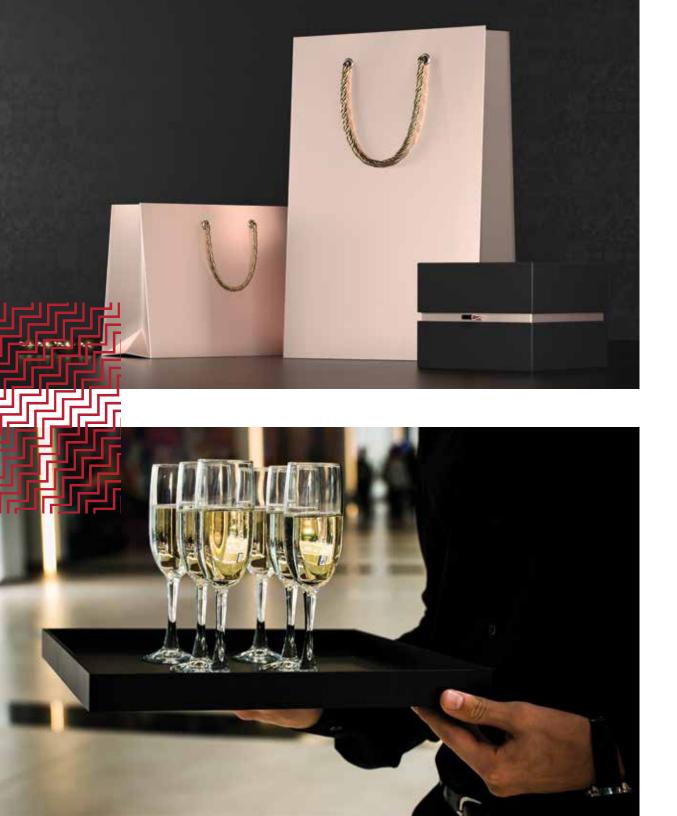
Your peace of mind is our top priority, there is simply no other way. Our team prioritizes your ultimate state-of-bliss at every stage, from our included services to our best-in-class amenities and custom-created itineraries.

**PRE-ARRIVAL** – A fully customizable itinerary and full-service support are provided and managed by your personal travel assistant.

**ARRIVAL** - Your peace of mind is our prime concern, and our 24/7 concierge is here to facilitate all your endto-end needs, including air transportation with private jets and helicopters, chauffeur services, car rentals and activities. Let us move you.

**ENDLESS PAMPERING** – Our housekeeping staff ensures your home away from home is always clean and organized. They constantly monitor the home and if any urgent request arises or if you simply wish to order something currently unavailable, notify our local team, and they will get to work to fulfill your wishes.





### INCLUDED SERVICES

From our signature services to the finest amenities and custom-created itineraries, your happiness is our one and only priority!

**STEWARD** – Ensures a personalized vacation experience by managing all in-home services

HOUSEKEEPING SERVICES – Provides immaculate and discrete cleaning services indoors and outdoors

FIELD MANAGER - Provides continuous oversight of home operations & maintenance

ACCESS TO CONCIERGE - Provides guests with 24/7 comprehensive concierge service

**PRE-STOCKING** - LVH teams will pre-stock homes with items based on guest preferences

WELCOME CEREMONY – LVH teams warmly welcome guests to their home with champagne, flowers, and a charcuterie board

**UNPACKING** - Stewards will unpack all their bags upon arrival, and pack them before departure

AIRPORT TRANSFER - Chauffeurs transport guests to and from their homes, within a 30-mile radius

LUXURY SPA PRODUCTS - Homes are stocked with exclusive spa products

# ADDITIONAL SERVICES

Our guests always come first. We have your best interests at heart!

**YACHTS** – Exquisite yacht options for day cruises or weekly adventures

**CHEFS** – Professional chefs from all around the world will create meals for all tastes and dietary restrictions

**SUPER CARS** – Never leave home without the ability to drive a luxury vehicle

**PRIVATE JET & HELI CHARTER** - LVH curates the most lavish transportation arrangements from a fleet of luxury private jets and helicopters

**CHAUFFEUR** - Our professionally trained chauffeurs will provide expert and courteous service

**SECURITY** - Professional and discreet security services tailored to your needs can be arranged







# ADDITIONAL SERVICES

WELLNESS - LVH offers a number of choices intended to elevate guests' well-being

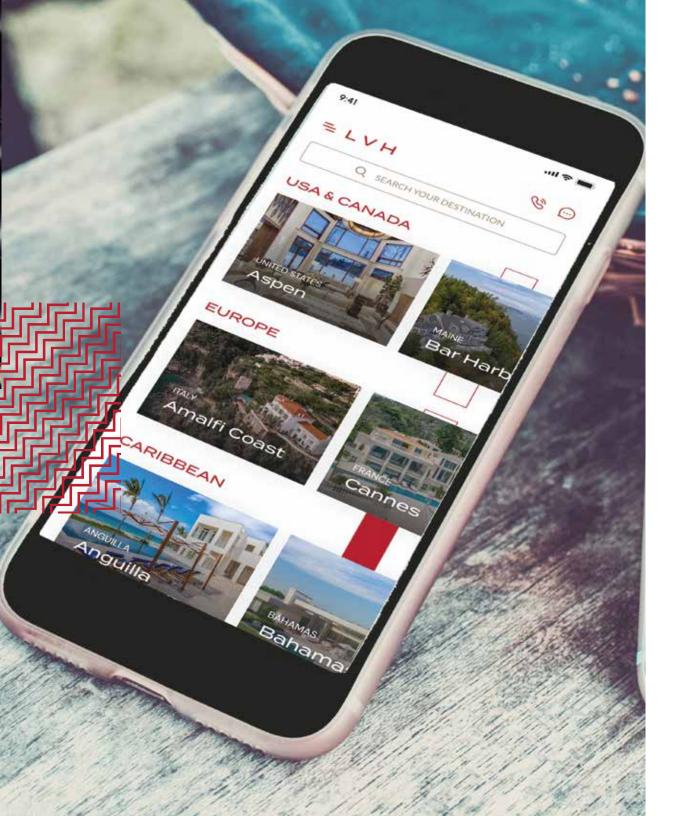
**SPA AND AESTHETICS** – Elite spa services can be arranged in the privacy of your LVH vacation home or at a nearby exclusive establishment

WARDROBE CARE - The LVH housekeeping team can schedule professional cleaning services or in-home laundry care

**EXPERIENCES** – LVH is unmatched when it comes to crafting truly unforgettable travel experiences

**ENTERTAINMENT** - LVH can provide you with access to the most prestigious and exclusive venues





### PLATFORM

LVH is proud to provide an innovative and fully-inclusive mobile application for all your needs.

#### GUESTS

Our guests can manage their entire vacation from the app. You can select your favorite property preferences in terms of amenities, location, and style. Once you have chosen your home, you will be able to submit an instant inquiry with real-time chat.

#### HOMEOWNERS AND MANAGERS

Our platform was designed to provide accurate information about our properties, including availability, pricing, and complete booking history. Homeowners and their teams will receive maintenance notifications, reports, and access to detailed statements.

#### **CONCIERGE & SERVICES**

Our services team focuses on efficient communication with our guests. To provide this direct response, we have created a dashboard to submit and report any information to our team.

### EXPERIENCES

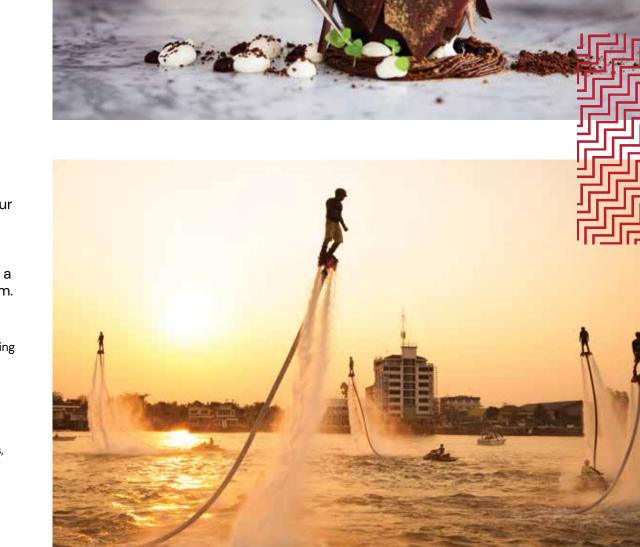
LVH will create bespoke experiences and packages catered to individual regions, specific to your needs and desires during your stay with us. Whether you wish to purchase each experience separately or as a package with an included home, our concierge and booking teams will work together to propose a complete experience to fulfill your every whim.

#### **OUR EXPERIENCES**

Whether you wish to cave dive in Tulum or go wine tasting in the Rhone Valley, our team can piece together your dream vacation to provide heavenly moments for you.

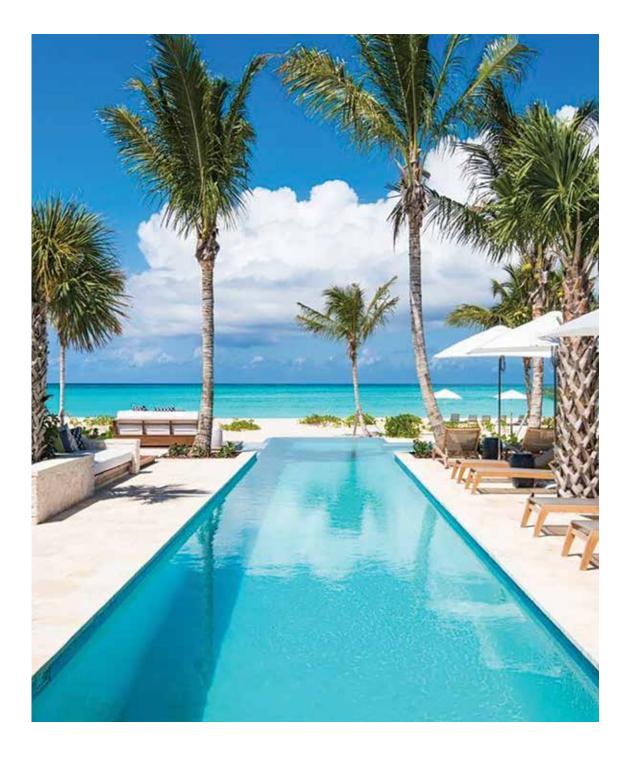
#### OUR PACKAGES

Our clients pick and choose their adventures. We offer packages that can be added to unique homes around the world. From golf outings, event reservations, watersports and more, allow us to curate your itinerary with activities to help you to make fabulous memories.









### L V H

### HOME LISTING

Have your home listed with LVH and be a part of the most respected vacation home management company. Fill your residence with exciting personalities and let others experience the wonder of your home, with full management by LVH.

#### MARKETING

Customized marketing plans designed for your property to maximize bookings and rental yield.

#### **GUEST MANAGEMENT**

All guest management and services are provided by our local team in every destination.

#### LVH MOBILE APPLICATION

Every homeowner has access to our secure mobile application to monitor property activity, manage availability for personal use and view detailed account information.

#### CONCIERGE

Complimentary access to our concierge team with full global travel support.

### PARTNERS

We have a proven track record of superb public relations in the real estate and luxury lifestyle industries that provide channels to maximize your property's exposure. By allowing us to exclusively list your property or services, you are putting yourself in front of the globe's wealthiest and most discerning clientele.

#### TRAVEL AND CONCIERGE AGENCIES

We provide a one-stop-shop for all our agency partners, with the best access to luxury homes the world over. We created a specific agency to assist and manage all their global booking processes to create additional revenue. LVH Global will provide all services to meet your clients' needs.

#### REAL ESTATE BROKERS AND AGENCIES

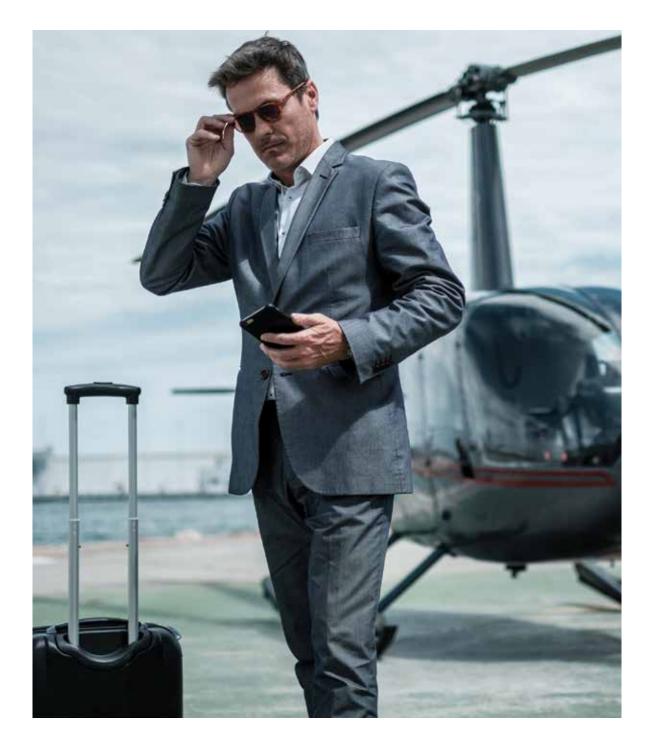
We have long-standing relationships with many top agencies and brokers around the world, who refer suitable clients to us and provide top luxury inventory. We offer exclusivity and we will represent your agency and treat your clients with the utmost care.

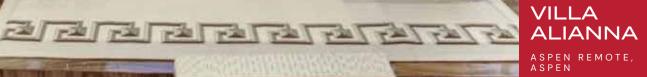
#### PRIVATE JET AND YACHT BROKERS

We partner with the most exclusive private jet and yacht agencies to offer the most desired services to our respective clients. Our clients are always on the move, and we can facilitate efficient and seamless transportation needs.

#### LUXURY PRODUCT BRANDS

We feature luxury products at our events and in our homes. Put your brand in front of the elite and increase brand awareness through our partnership opportunities.





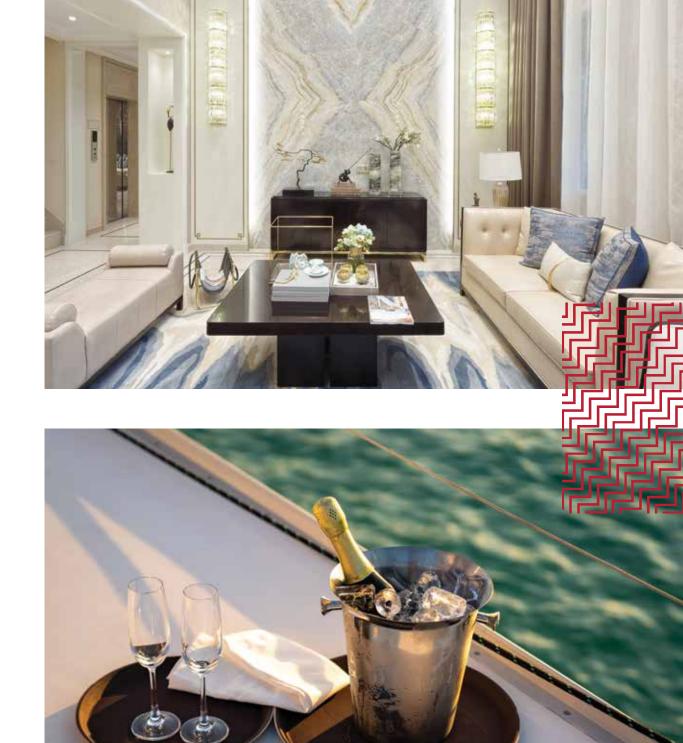
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## LVH MEMBERSHIP

LVH is the only super home chartering and luxury lifestyle management membership created for the world's elite that brings together a collective of trusted homeowners and guests who share a passion for refinement, elegance, and elevated human experiences. We offer the finest curated experiences, unparalleled full on-site services, and exclusive home advisory services using the latest technology. With thousands of public and private elite homes in hundreds of global destinations, endless possibilities await the most discerning guests.

Standard services available to all LVH members to deliver amazing experiences:

- A Dedicated Relationship Management Team
- $\circ\,$  Global Home Portfolio
- $\circ\,$  Included Services
- Option for Additional Services





### LVH DOMUS

LVH Domus is an invitation-only paid membership tier created with the exceptionally discerning clientele in mind, who expect only the highest level of services and personalized attention.

Apart from the standard services offered to all LVH members, Domus members will have access to a suite of enhanced premium services such as a dedicated experience team 24 hours a day and added benefits available exclusively to them – anywhere, anytime.

### EVENT & HOSPITALITY HOMES

LVH hosts flagship events by establishing "hospitality lounges" for partners, clients, sponsors, and investors. Each of these key market events around the world brings together a community of unparalleled clients, tastemakers, and brand partners in one place for a once-in-a-lifetime experience.

- FORMULA 1 RACES
- MIAMI ART BASEL
- LUXURY BOAT SHOW
- $\circ\,$  THE OSCARS
- $\circ~$  CANNES FILM FESTIVAL





GRAND PRIX

MONTE CARLO, MONACO

### COCO PRIVE KUDA HITHI ISLAND

1.0

COCO PRIVE, INDIAN OCEAN ISLANDS



### L V H CURATORS OF IMMEASURABLE MOMENTS



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