THE GUEST EXPERIENCE

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LVHGLOBAL.COM







WHO WE ARE

LVH provides the highest standard of excellence in luxury home charters, in-home services and personalized experiences. Our portfolio consists of thousands of luxury homes in more than 100 destinations worldwide carefully selected to offer endless possibilities. Each home undergoes demanding inspection processes, is staffed by LVH, and tailored to each guest's needs.

UNITED STATES

Aspen

Carmel

Miami

New York

Park City

Bar Harbor

Big Island

Charlotte

Oahu

Lake Tahoe

Hamptons Hawaii

Los Angeles

Palm Springs

EUROPE

Cannes Courchevel Ibiza London Mallorca Marbella Milan Mykonos Paris Sardinia St. Tropez Tuscany Verbier Zermatt

ASIA & AFRICA

Bali Cape Town Marrakech Thailand Dubai Maldives Sri Lanka South Island Massai Mara Marrakesh North Island Rayong Abu Dhabi North Island

CARIBBEAN

Anguilla Bahamas Cayman Islands Dominican Republic Jamaica St. Barth Turks & Caicos Private Islands St. Martin Casa De Campo British Virgin Islands Turks And Caicos

LATIN AMERICA

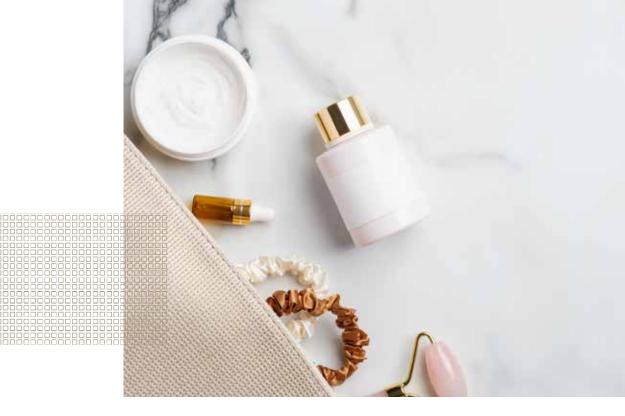
Bahia Bocas Del Toro Cabo Cartagena Guanacaste Playa Del Carmen Puerto Vallarta Punta Del Este Punta Mita Punta Sayulita Punta Sayulita Puntarenas Rio De Janeiro Santa Teresa Tulum

WHY LVH?

At LVH we take your peace of mind very seriously. Not only are we the leading provider of five-star luxury vacation properties globally, we care deeply about your time spent with us, ensuring accommodations, services, amenities, and experiences not only meet your high standards, but exceed them. Everything we do is all about you. Our teams are available to you around the clock to see to your every need. LVH is driven by you and fueled by hospitality, care, sustainability, and responsive teams.

EXPERIENCE SWIMMING WITH DOLPHINS IN OAHU

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LVH INCLUDED SERVICES

The included services we provide are aimed at helping you to have the most incredible stay possible. We want you to sit back, relax and let us take care of things. The reason you are on vacation is to forget about the day-to-day busyness of life for a while, to spend time just being, enjoying and soaking up the ambiance of your chosen destination. Taking time to get off the grid and spend carefree moments indulging yourself is what we hope you accomplish during your stay with us. Your LVH team is there for you to answer whatever questions you might have or to fulfill your wishes.







STEWARD – Ensures a personalized vacation experience by managing all in-home services

HOUSEKEEPING SERVICES - Provides immaculate and discrete cleaning services indoors and outdoors

FIELD MANAGER – Provides continuous oversight of home operations & maintenance

ACCESS TO CONCIERGE – Provides guests with 24/7 comprehensive concierge service

PRE-STOCKING – LVH teams will pre-stock homes with items based on guest preferences

WELCOME CEREMONY - LVH teams warmly welcome guests to their home with champagne, flowers, and a charcuterie board

UNPACKING - Stewards will unpack all their bags upon arrival, and pack them before departure

AIRPORT TRANSFER - Chauffeurs transport guests to and from their homes, within a 30-mile radius

LUXURY SPA PRODUCTS - Homes are stocked with exclusive spa products

EXPERIENCE A MAGICAL HOT AIR BALLOON RIDE

LUXURY SERVICES & EXPERIENCES

At LVH your happiness and peace of mind are always top priorities. With that mandate, all services and experiences aim to provide you with stellar moments during your entire stay. We will fashion a customized itinerary as per your wishes and you will have a personal travel assistant at your disposal. We will provide everything for you as per your request: transportation with private jets, yachts, helicopters and luxury vehicles; concierge services; endless pampering from our housekeeping staff who will ensure your villa is always clean and organized. If there is anything you ever need or want, our local team will work on fulfilling all your wishes.

LET LVH BE YOUR GUIDE TO GREAT EXPERIENCES

If part of what makes a vacation great for you is experiencing the different events, nightlife, restaurants, entertainment, adventures and cultural options a destination provides, then we can certainly ensure you have a sumptuous time! If you relish visiting art galleries and museums, we're on it. If you want reservations at fine dining establishments where the wait lists are endless, and tickets for hard-to-get venues or performances, we can work magic! If you have an adventurous spirit and want adrenalin-pumping experiences that take you to the edge, we'll find them! When you leave it to us, the only limit to having unbelievable exclusive experiences is your imagination.

SPECIAL EVENTS PERSONAL SHOPPING OUTINGS DINING & NIGHTLIFE RESERVATIONS THEATRICAL, MUSIC AND SPORTS EVENTS

LEARN CULINARY MASTERY TIPS FROM FAMOUS CHEFS







When the going gets tough, LVH goes shopping! We bend over backwards to see to your every request and need. Impressions do matter and when you can't find what you're looking for to make a statement, put it on our shoulders. One of our clients had to have a limited edition, sold out Hermes bag – impossible to come by – but we got it and arranged for delivery from London to Miami. "Impossible" is not in the LVH vocabulary. LVH

SURPRISE! WORLD-CLASS **BIRTHDAY BASHES**

On one occasion, we went to bat for one of our guests vacationing in the Bahamas. The guest wanted to have an unforgettable party and had some desires for making that a reality. We connected with the famous DJ based in New York our guest requested and we flew the DJ to the party venue where he performed his spinning magic. In addition, we lined up other exclusive entertainers such as hula dancers. We turned our guest's desires into reality in 48 hours! No request you have is too large. At LVH, we can work wonders!





NEVER WAIT IN LINE AGAIN

We're magicians when it comes to securing sold out tickets for high level events. We've obtained tickets to exclusive events like the Oscars, amfAR, Gala nights, the Grammy and Emmy awards, polo matches, Formula 1 races, and many other theatrical, cultural, musical and sporting events.

THE IN-CROWD IS HERE

LVH can secure the most popular places in town, especially restaurants. Let LVH take care of the legwork by securing the best views, tables and private rooms for your outings, while maintaining your privacy. We secure some of the most difficult seats in the house, just for you – Carbone in Manhattan, Nobu in Malibu, Stockholm's Nola, Pujol in Mexico City and Heartwood in Tulum, Mexico.

GET A TABLE AT THE MOST EXCLUSIVE, HARD-TO-BOOK RESTAURANTS







IN-HOME SERVICES

To experience an exceptional villa is to also experience outstanding in-home services. Let us pamper you with a customizable host of luxury services. The excitement of a new destination is infectious, but the comforts of home are truly divine. Enjoy indulgent pampering from gastronomy to event planning and personal care services in the privacy of your villa. If you can think of it, we can provide it.

CHEF SERVICES SECURITY SERVICES WELLNESS & SPA SERVICES OTHER STAFF SERVICES HOME STOCKING FLOWERS & DECORATIONS

WHEN WORDS ARE NOT ENOUGH

Often the best way of conveying a sentiment is through one of nature's loveliest bounties – flowers. But when that sentiment has to leave no doubt, a dozen red roses, although beautiful, may not be special enough. When money is not a consideration and the only thing you want to do is take someone's breath away, get in touch with us and we will get right on it like we did for a very special event that needed cascades of perfect flowers worth \$25,000, which we delivered right on time amidst audible oohs and aahs. 



DINE OUT AT HOME

Are you a foodie, have a passion for cooking, or simply enjoy delectable food? Whether you want in-home private lessons from the world's best chefs or simply to watch masters at work in your own kitchen, we can secure five-star chefs for your learning, watching or dining pleasure. These well-known masters of cuisine will take your palates on a culinary excursion. Just let us know what you're craving and we'll arrange the rest.

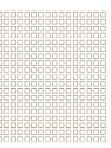


A SOMMELIER GIVES LESSONS IN TASTE

If you enjoy wine, but you're just getting your feet wet about which vintages go with what foods or how one red differs from another and so on, you would enjoy learning some tips from an expert sommelier. When one of our guests put in a call for an expert in wine – someone with formal training to be able to specialize in all aspects of wine service, wine and food pairings, and wine storage – we immediately sought out one of the best sommeliers in the industry. From beginners to wine aficionados our Sommeliers provide expertise to your level of knowledge.





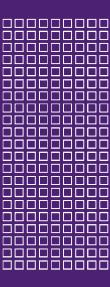


ARRIVE IN STYLE

Whenever one of our clients expresses a desire, it is our express mission to make it happen. In this case, our client – a fan of exclusive, exotic cars – wanted to reach his villa in style after flying luxuriously in a private jet. Our extensive purveyors of exotic vehicles met him at the airport with not one, but four jaw-dropping vehicles to choose from, one of which was a McLaren. We've also whirled clients away from the Big Apple to the Hamptons in a helicopter, bypassing highway gridlocks, while flying in comfort. Or if the Bahamas is on your radar, just give us a nod and we'll get you there in a pleasant private seaplane.

LVHCURATORS OF IMMEASURABLE MOMENTS





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2023-05-17 V1.6